

## Terms & conditions for groups & parties

We are pleased to welcome groups & parties to Clementine. We want you to have the best experience during your visit & kindly ask that you read through these terms & conditions. The conditions are accepted upon confirmation of the reservation.

### Safety policy

To ensure a respectful environment for both our guest and our staff we follow the below-mentioned safety policy.

We do not tolerate any kind of discrimination, harassment, queer phobia nor physical or verbally offensive behaviour.

We reserved the right to ask the guest to leave the restaurant if the above-mentioned is not being respected.

### Reservation for groups

From Monday to Thursday, we are flexible regarding arrival time. Friday evening, all of Saturday and daytime hours Sunday are especially busy in the restaurant.

Here you can choose between:

09:00, 09:30 or 10:00 AM – Your reservation is for 1 hour & 30 minutes.

11:30 AM, 12:00 or 12:30 PM – Your reservation is for 2 hours.

17:00, 17:30 or 18:00 PM – Your reservation is for 2 hours & 15 minutes.

8:30 PM or 9:00 PM onwards – Your reservation is until the restaurant closes.

If you wish to enjoy the evening without a strict time limit, you can reserve a full-evening package from the party menu with a flexible arrival time.

Sunday-Wednesday DKK 800 per person / DKK 1.000 for November/December

Thursday-Saturday DKK 1.000 per person / DKK 1.200 for November/December

If you wish to enjoy the day time hours without a strict time limit, you can reserve a full-day package with a flexible arrival time.

Monday-Friday DKK 500 per person / DKK 700 for November/December

Saturday-Sunday DKK 700 per person / DKK 900 for November/December

### Payment

The bill must be paid collectively by one person. We accept most types of credit cards.

Credit card fees: All corporate cards, as well as private payment cards issued outside the EU/EEA, will incur a fee. For American Express, all transactions will incur a fee.

### Menu, drinks, & special considerations

Choose the menu from the packages offered in our party menu.

The menu must be the same for the entire group, but we naturally accommodate for allergens & dietary restrictions. The final menu must be received 7 days before your booking at the latest. If you make a reservation with shorter notice, we kindly request this information as soon as possible.

To provide you with the best experience, we ask that you pre-order drinks. Our recommended drink menus are presented in the party menu, but you can also choose to order a welcome drink or some bottles of wine for the table. You can, of course, order more on the evening. See the full selection in our drinks menu.

### Changes & cancellations

Changes in arrival time, number of guest or menu must be made 4 days before the booking at the latest. Changes are only validated once confirmed by us.

Up to 20 guest

Changes must be made 4 days before the booking.

21–40 guest

Changes must be made 7 days before the booking.

41 guest or more

Changes must be made 14 days before the booking

Cancellations made after these deadlines as well as no shows on the day of the booking will be charged full coverage for the number of booked guest.

### Table arrangement

We can not guarantee a specific table or location in the restaurant. If you have any preferences, you are more than welcome to note them in your reservation. We do our best to accommodate your request, but we can not guarantee them.

We always try to place larger groups as closely together as possible, but it can be necessary to use one or more tables in the same area of the restaurant.

We look forward to welcoming you!

Clementine