

TERMS & CONDITIONS FOR GROUP BOOKINGS

We are delighted that you have chosen to enjoy the buffet at Food Club. We want you to have the best possible experience during your visit and kindly ask you to read through the following terms and conditions.

RESERVATION

Please note that availability is subject to change. Your reservation is therefore only binding and the date secured once you have received a final booking confirmation by email.

NUMBER OF GUESTS

The final number of guests must be confirmed no later than 7 days prior to arrival. For bookings made less than 7 days in advance, the number of guests stated at the time of booking will be considered the final number.

The number of guests may be increased subject to availability and the restaurant's capacity. Cancellations and adjustments to the number of guests are subject to the terms below.

CANCELLATION & ADJUSTMENTS TO GUEST NUMBERS

Up to 7 days before the event, the number of guests may be adjusted freely and the reservation may be cancelled without charge. After this deadline, reductions of up to a maximum of 5% of the total number of guests will be accepted until the day before the event. Cancellations made less than 7 days before the event will be charged at 75% of the total booking value.

These terms apply regardless of the reason for the reduction or cancellation.

SEATING ARRANGEMENTS

Groups will always be seated together. We will do our best to accommodate your preferences; however, we cannot guarantee a specific location within the restaurant. For larger groups, it may be necessary to seat the party across several tables positioned close to one another.

PAYMENT

The bill must be settled as one total payment by one person. We accept most major credit cards. Credit card fees: A fee applies to all corporate cards as well as private payment cards issued outside the EU/EEA. All American Express transactions are subject to a fee.

Electronic invoicing is available for an administration fee of DKK 250. All required invoicing information must be provided no later than 7 days before the event.

We look forward to welcoming you!