

GROUP TERMS

We're so happy you've chosen to dine with us at Frankies. Our goal is to make sure you have the best possible experience, and we kindly ask that you take a moment to read through these guidelines.

SAFE SPACE POLICY

To ensure a respectful environment for both our guests and our team, we have a safety policy in place. This means that we do not tolerate any form of discrimination, harassment, queerphobia, or physical or verbal abuse.

We reserve the right to ask guests to leave the restaurant if these guidelines are not respected.

MENU, DRINKS & SPECIAL CONSIDERATIONS

For groups, we serve the following menus:

Frankies Feast – 450 DKK per person (2 hours)

Frankies Feast – 600 DKK per person (3 hours)

Booked for the entire table and served family style. The menu includes a selection of pizzas, starters, house wine, Grøn Tuborg, soft drinks, and a range of cocktails. The kitchen selects the pizzas to ensure you get a full tour of the menu. Food and drinks are served continuously throughout your booking.

Frankies Greatest – 235 DKK per person (1 hour 45 min)

Booked for the entire table and includes one starter, one pizza, and one dessert.

À la carte (1 hour 30 min)

Choose from the menu upon arrival.

Special dietary requirements and final guest count must be provided at least 7 days before your visit. For bookings made with shorter notice, please provide this information as soon as possible.

PAYMENT

Please note that the bill must be paid in full on a single credit card on the day of your visit.

Credit card fees: All corporate cards, as well as private cards issued outside the EU/EEA, are subject to a fee. For American Express, all transactions incur a fee.

CHANGES & CANCELLATIONS

Changes in arrival time, number of guests, or menu must be made as soon as possible before the event date.

Changes are only valid once confirmed by us.

All changes and cancellations must be made in writing by email and are only valid once confirmed by us in writing. Telephone cancellations or changes are not accepted and are not valid.

Guests are responsible for ensuring that written confirmation has been received.

15–19 guests

Changes must be made no later than 4 days before the event.

21–40 guests

Changes must be made no later than 7 days before the event.

41 guests or more

Changes must be made no later than 14 days before the event.

Cancellations made after these deadlines, or no-shows on the day of the event, will be charged the full per-person price for the booked number of guests.

TABLE SETUP

We cannot guarantee a specific table or location in the restaurant. If you have preferences, you are welcome to note them in your reservation. We will, of course, do our best to accommodate guests' requests, but this cannot be guaranteed. For larger groups, we try to seat everyone together, though it may be necessary to use one or more tables within the same area.

FRANKIES